



The Bucklebury Practice
CHAPEL ROW SURGERY
The Avenue, Bucklebury, RG7 6NS

FRIENDS AND FAMILY TEST

We very much value your opinion
on the services we provide for our patients
at the Chapel Row Surgery

Please provide us with your feedback
on the questions inside

And leave your completed form in the box provided or
pass to a member of our Reception Team

We would like you to think about your recent experience of our service.

Thinking about Chapel Row Surgery – overall, how was your experience of our service?

Very Good	Good	Neither Good no Poor	Poor	Very Poor	Don't Know
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Please can you tell us why you gave the answer that you did

Please tell us about anything we could have done better

Please place in collection box in the Waiting Room or
pass the completed form to one of our Reception
Team
Thank you

Our Patient Participation Group is
keen to hear your views and comments
and meetings are held at the practice
on a regular basis.

The date of the next meeting is
displayed in the surgery waiting room
along with the minutes from the last
meeting.

SURGERY CONTACT DETAILS

Appointments - 0118 971 3252 (8.00 am to 6.30 pm)

Emergencies - 0118 971 3252 (At all times)

Repeat Prescriptions - 0118 971 2826

(10.00am to 11.30am and 3.00pm to 4.30pm)

Out of Surgery Hours - **Call 111**

Full details also available at www.crsurgery.co.uk

