April 2020 v2



The Bucklebury Practice CHAPEL ROW SURGERY The Avenue, Bucklebury, RG7 6NS

FRIENDS AND FAMILY TEST

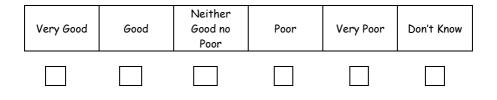
We very much value your opinion on the services we provide for our patients at the Chapel Row Surgery

> Please provide us with your feedback on the questions inside

And leave your completed form in the box provided or pass to a member of our Reception Team

We would like you to think about your recent experience of our service.

Thinking about Chapel Row Surgery – overall, how was your experience of our service?



Please can you tell us why you gave the answer that you did



Please tell us about anything we could have done better

Please place in collection box in the Waiting Room or pass the completed form to one of our Reception Team <u>Thank you</u>

Our <u>Patient Participation Group</u> is keen to hear your views and comments and meetings are held at the practice on a regular basis.

The date of the next meeting is displayed in the surgery waiting room along with the minutes from the last meeting.

SURGERY CONTACT DETAILS

Appointments - 0118 971 3252 (8.00 am to 6.30 pm) Emergencies - 0118 971 3252 (At all times) Repeat Prescriptions - 0118 971 2826 (10.00am to 11.30am and 3.00pm to 4.30pm) Out of Surgery Hours - Call 111

Full details also available at <u>www.crsurgery.co.uk</u>