

Chapel Row Surgery Newsletter

Spring Edition ~ March 2006



Surgery Details & Opening Times

Reception 0118 971 3252
Repeat Prescriptions -
Dispensary Enquiries - 0118 971 3803
0118 971 2826



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|---------------------------------------|---------------|
| Good Friday 14 th April | Closed |
| Easter Monday 17 th April | Closed |
| May Bank Holiday 1 st May | Closed |
| May bank Holiday 29 th May | Closed |

Please remember to cancel any unwanted appointments

When the surgery is closed, **Emergency Treatment** can be obtained from
WESTCALL on (01189) 78 78 11

Next of Kin / Carer Information

We are constantly trying to update contact details for patients.

If you would like us to have contact details of your next of kin, or if you are a carer of someone, please let us have this information so we can update our system.

Mobile phone numbers are also useful.

We have forms available at reception for you to complete so that we can add the relevant information to our records.

Questionnaire Results

During September last year many patients attending the Surgery were invited to complete a questionnaire concerning various aspects of the Practice and staff. We have now correlated those results and we are in the process of compiling a letter with the results. This is being done in conjunction with the Patient's Participation Group who would very much welcome any relevant comments.

All patients are very welcome to join this group and the next PPG meeting is on Wednesday 3rd May 7.30pm. Please feel free to come along.

Important Information

There has been a lot of publicity about the possibility of a flu pandemic in the UK. The surgery now has a policy which is in place should the situation arise. If you would like to see a copy there it is available to view at reception or it can be accessed on our website which is at: www.crsurgery.co.uk

Crocus Walk For Breast Cancer



Some members of staff are taking part in a sponsored Crocus Walk to raise money for Breast Cancer Research.

The walk is taking place on Mothering Sunday 26th March and everyone is welcome to join us.

The walk will be about a 5 miles long, and will include a stop at the pub for a quick drink and then we will walk back to the surgery for tea and cakes.

If you are interested in coming along sponsor forms are available from the surgery ~ or you can just donate £5.00 on the day.

We will be meeting at the Surgery, and will be leaving at 11.00am

New Staff

Dr Claire Hardwick is already known by many patients as she has previously worked as a locum at Chapel Row. She has now joined the surgery on a more permanent basis, and is taking surgery on Thursday mornings and afternoons and Friday mornings.

We would like to welcome our new Surgery Phlebotomist Maria who has now been working in the surgery for three months and is available to take blood from 9.00am – 11.00am each day.

The dispensary also has two new members of staff ~ Shirley Aylwood and Sharon Ferris

Travel Vaccinations & Advice

Many people are planning and booking holidays abroad and we do provide a travel vaccination service.

If you would like advice about any jabs or medication you may need please contact reception and they will pass your travel details to Carole the Practice Nurse who specialises in this.

It is best to organise this in plenty of time as some immunisations involve more than one dose.

Reception Staff

The receptionists are an important part of the team at Chapel Row, and without them it would be impossible to run the Practice.

They are not a barrier between you and the Doctor but work as part of the Practice and any questions they may ask are necessary and always strictly confidential. They are here to help you.

Please bear this in mind when booking an appointment.